

UNEMPLOYMENT COST MANAGEMENT

HOW OUR UNEMPLOYMENT SERVICE WORKS TO SAVE YOU TIME AND MONEY

Track Deadlines

to help clients meet the strict time requirements of the unemployment process.

Benefit - Employer keeps "interested party status" and maintains appeal rights on cases.

Respond to Unemployment Claim Forms

and provide supporting documentation to state agency.

Benefit - Facts are presented without emotional bias to ensure that proper evidence is given to support termination.

Interface with State Agency

on rebuttal requests. (requests for additional information)

Benefit - Allows our clients to receive these requests via email for faster turnaround and easier sharing with interested parties.

Request Additional Determinations

from state agency for non- separation issues including job refusals and able & available decisions.

Benefit - No determination that impacts benefit payments is ignored. Quickly reduces erroneous payments.

Appeal Unfavorable Employer Rulings

and make the formal request for hearing.

Benefit - Saves time and ensures appeal is timely.

Conduct Pre-Hearing Conferences

to determine evidence and witness testimony necessary for case presentation.

Benefit - Provides best opportunity for employer to prevail in hearing.

Provide Professional Hearing Representation

during the appeal proceeding with the Administrative Law Judge.

Benefit - Keeps process focused on separation issue as it relates to unemployment insurance and provides a barrier between employer's witnesses and claimant.

Conduct Post-Hearing Conferences

to discuss the case and likely outcome.

Benefit - Employer learns what went well and what can be improved next time.

Consult Regarding Separations

and financial impact on organization as it relates to unemployment insurance.

Benefit - Decisions are made with an understanding of the financial impact on the organization.

Audit State Records

to ensure our client's accounts remain error free.

Benefit - Reduces program costs.